



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Betsi Cadwaladr  
University Health Board

*Ysbyty Llym – defnydd o set data craidd  
a'r hyn sy'n bwysig*  
*Acute Hospital – use of core data set and  
what matters*

Eleri Evans

Metron Gofal yr Henoed, Ysbyty Gwynedd,  
BIPBC

Matron for Care of the Elderly, Ysbyty  
Gwynedd, BCUHB

21 Gorffennaf / July 2017

# Yr Hyn Sy'n Bwysig a Set Data Craidd

## What Matters & Core Data Set



<p align="center"><b>THIS IS WHAT MATTERS TO ME</b> Outcome Record &amp; Referral Form (append to core data set) For guidance on conducting or recording "what matters" conversations - please see the aide memoire and/or exemplar records</p>
<p><b>The reason for (my) contact is:</b></p>  
<p><b>The information (about me) which you need to know is:</b></p>  
<p><b>I think the following "solution/s" would help (me):</b></p>  
<p><b>I think that (my) friends/family/neighbors/community could:</b></p>  
<p><b>The following advice has been given to support my wellbeing:</b></p>  



**This core data set is part of the assessment and must be updated at the point of each contact/ assessment/ review**

All essential items required for the Regional National Minimum Core Data (those marked\*) **MUST** be completed

\*Document Start Date:  \*Origin of Document (name of team or hospital ward):

Section 1: Basic Details	
*Title:	Indicate preferred contact <input type="checkbox"/>
*Forename(s):	*Home Tel. No: <input type="checkbox"/>
*Surname:	*Mobile Tel. No: <input type="checkbox"/>
*Preferred Name	*E-mail address: <input type="checkbox"/>
*Current Address:	Hospital ID No:
	Social Services No:
	*NHS No:
*Post code:	
*Permanent Address: (if different to Current Address)	
*Date of Birth:	
Advocate / IMCA details:	Religion:
Ethnicity:	
*Gender:	
Relationship Status:	Married: <input type="checkbox"/> Single: <input type="checkbox"/> Widowed: <input type="checkbox"/> Divorced: <input type="checkbox"/> Civil Partnership: <input type="checkbox"/>
*Occupation:	
*Preferred Language:	Interpreter required? Yes: <input type="checkbox"/> No: <input type="checkbox"/>
Preferred method of communication:	Speech: <input type="checkbox"/> Sign: <input type="checkbox"/> Other: <input type="checkbox"/> If other, please specify:
*Active offer:	*Accessibility requirements:
Was a Welsh language service offered?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, reason/s:
If yes, does the person want to speak in Welsh -	Yes: <input type="checkbox"/> No: <input type="checkbox"/>
receive written communication in Welsh -	Yes: <input type="checkbox"/> No: <input type="checkbox"/>
If a Welsh service was requested, was this provided?	Yes: <input type="checkbox"/> No: <input type="checkbox"/> If no, reason/s:



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Betsi Cadwaladr  
University Health Board

# *Ffyrdd Newydd o Weithio*

## *New ways of working*

- Themâu allweddol ar gyfer dysgu:
  - Hyfforddiant a chanfyddiadau staff
  - Heriau gyda dogfennaeth
  - Ymgorffori'r hyn sy'n bwysig wrth drosglwyddo/ 'teithiau bwrdd'
  - Gwella canfyddiadau defnyddwyr gwasanaeth a'r cyhoedd
  - Heriau TG
  - Arweinyddiaeth ar bob lefel ar gyfer newid mewn diwylliant
- Key themes for learning:
  - Training and staff perceptions
  - Challenges with documentation
  - Incorporating what matters into handovers / 'board rounds'
  - Enhancing service users and public perceptions
  - IT challenges
  - Leadership at all levels for change in culture

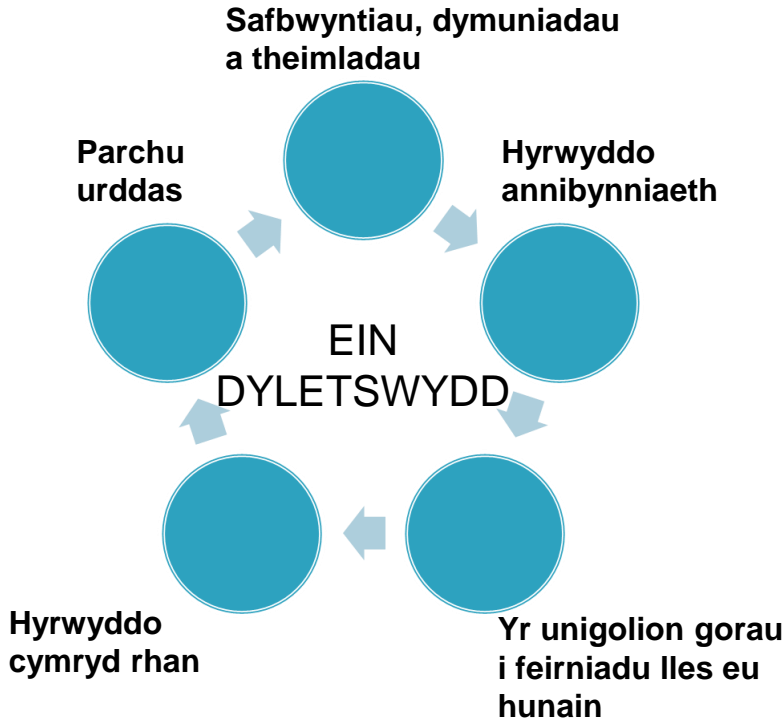


GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd Prifysgol  
Betsi Cadwaladr  
University Health Board

# *Fy mhrofiad yn defnyddio'r 'hyn sy'n bwysig'*

## *My experience in using a 'what matters'*





Bwrdd Iechyd Prifysgol  
Betsi Cadwaladr  
University Health Board

## *Cysylltiadau a gwybodaeth bellach* *Contacts & Further Information*

### **Manylion cyswllt**

#### **E-bost:**

Eleri.Evans2@wales  
.nhs.uk

**Ffôn:** 01248  
384384

- **Contact details**

#### **Email:**

Eleri.Evans2@wales  
.nhs.uk

**Phone:** 01248  
384384