



Ychydig eiriau gan
Synanetics

**A few words from
Synanetics**

Robert Hickingbotham

Cymraeg

Mae Synanetics yn gwmni technoleg iechyd a gofal sy'n creu datrysiadau rhyngweithredu pwrpasol a systemau gofal digidol arbenigol.

Rwy'n dechnolegydd sydd wedi gweithio ym maes gofal iechyd am 35+ o flynyddoedd yn y DU / UDA / De America ac rwy'n Brif Swyddog Gweithredol Synanetics.

Synanetics is a health & care technology company that creates bespoke interoperability solutions and specialist digital care systems.

I am a technologist who has worked in healthcare for 35+ years in the UK / USA / South America and am the CEO of Synanetics.

Y teulu Interweave o Gofnodion Gofal a Rennir

- Wedi'i adeiladu gan Synanetics ond yn eiddo i'r GIG
- Ffocws technegol ar gydlynu gofal
- Wedi'i weithredu'n annibynnol gan bob rhanbarth a'i ysgogi gan flaenoriaethau lleol

The Interweave family of Shared Care Records

- Built by Synanetics but owned by the NHS
- Technical focus on coordinating care
- Autonomously implemented by each region driven by local priorities



Cofnod Gofal Caerlŷr, Swydd Gaerlŷr a Rutland (LLR)

Dull 'gofal cymdeithasol yn gyntaf' o rannu gwybodaeth ar gyfer gofal uniongyrchol

Cofnod gofal sy'n cydgysylltu gwasanaethau gan:

- Cyngor Sir Gaerlŷr
- Cyngor Dinas Caerlŷr
- Cyngor Sir Rutland
- Ysbytai Prifysgol Caerlŷr
- Ymddiriedolaeth Partneriaeth Caerlŷr
- 128 o Feddygfeydd

The Leicester, Leicestershire and Rutland (LLR) Care Record

A 'Social care first' approach to information sharing for direct care

A care record that joins up services from:

- Leicestershire County Council
- Leicester City Council
- Rutland County Council
- University Hospitals of Leicester
- Leicester Partnership Trust
- 128 GP Practices



The poster for the LLR Care Record features a teal background with a white gear icon and the text 'LLR Care Record' in a white box. Below this, the main headline reads 'Working together to improve your care' in large, bold, white letters. A sub-headline explains: 'The Leicester, Leicestershire and Rutland Care Record joins up your health and care records, whether you have used services provided by your GP, local hospital, community health care, mental health care or social care.' A QR code is positioned on the left with the text 'Scan for further information'. The central illustration shows three people—a woman in an orange top, a doctor in a white coat, and a man in a purple shirt—gathered around a large tablet displaying a patient's care record. The background of the illustration includes a city skyline and a dog. At the bottom, a section titled 'Having all this information in one secure place means:' lists five benefits: 'Joined-up and safer care', 'More time to spend on your care', 'Less paperwork', 'Your information in one place', and 'You do not have to repeat details to different clinical and care staff.' The footer contains the text 'Joining up health and social care in Leicester, Leicestershire and Rutland' and logos for Leicester City Council, Leicestershire County Council, Rutland County Council, and NHS.

Y Broblem

Cynhyrchiant yn cael ei effeithio gan orfod chwilio am wybodaeth i symud achosion ymlaen.

Heriau a gymhlethir gan:

- Cyfyngiadau ariannol cynyddol
- Galw cynyddol am ofal a gofal cymdeithasol
- Heriau recriwtio a chadw
- Capasiti cyfyngedig y darparwr

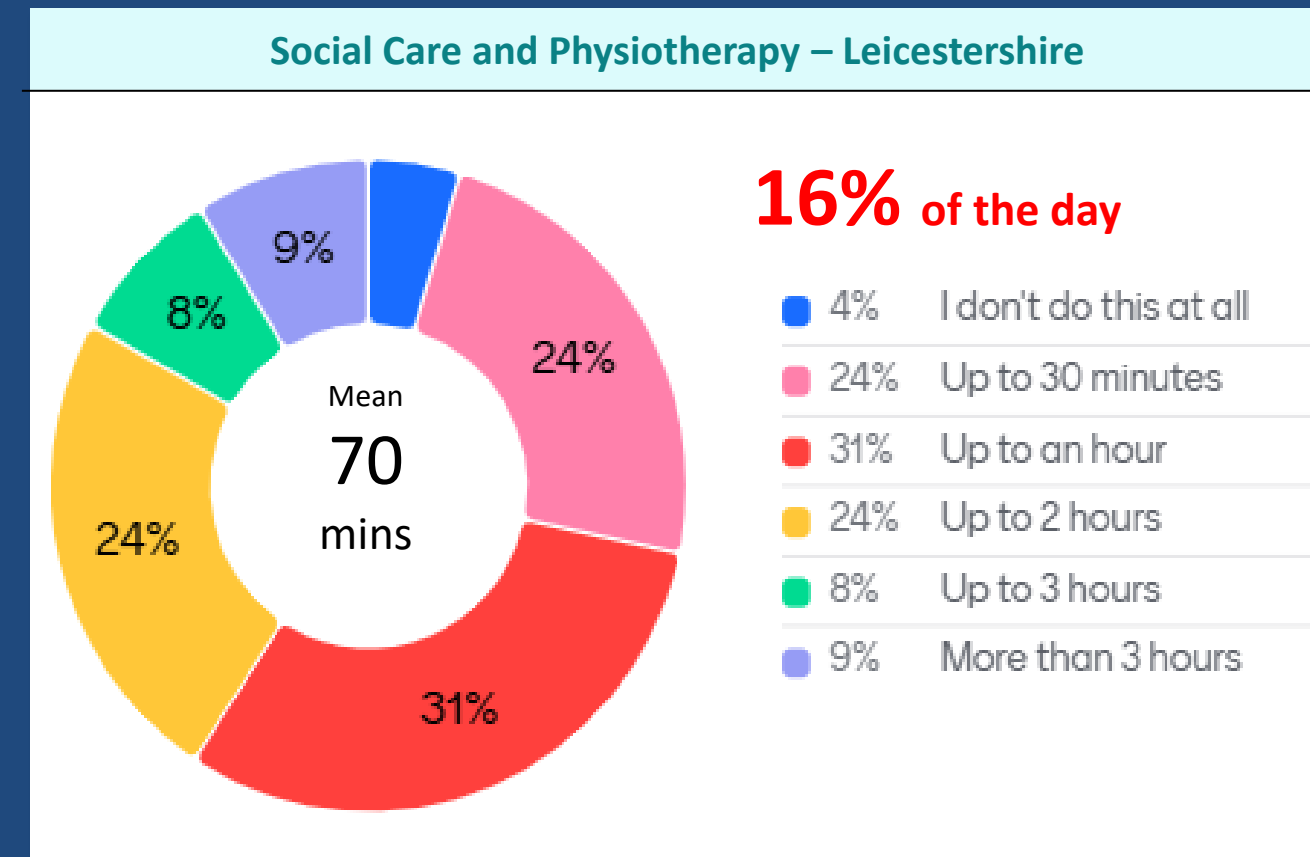
The Problem

Productivity hit by having to seek out information to progress cases.

Challenges compounded by:

- Increasing financial constraints
- Growing care and social care demand
- Recruitment and retention challenges
- Limited provider capacity

Amser a dreulir bob dydd yn chwilio am wybodaeth
Time spent per day seeking information



Pa wybodaeth sy'n cael ei gwerthfawrogi fwyaf?

- Cofnod meddyg teulu, gan gynnwys meddyginiaethau, cyflyrau, cyfarfyddiadau Dogfennau rhyddhau LPT o'r ysbyty, alergeddau a meddyginiaethau
- Gwybodaeth gan wasanaethau LPT
- Apwyntiadau a chyfarfyddiadau UHL
- Offer cynorthwyol
- Meddyginiaethau claf mewnol olaf
- UHL
- Arsyllwadau ward rhithwir a holiaduron arwyddion meddal

What information is most valued?

- GP record, including meds, conditions, encounters
- LPT hospital discharge docs, allergies and meds
- Information from LPT services
- UHL appointments and encounters
- Assistive equipment
- UHL last inpatient medications
- Virtual ward observations and soft sign questionnaires

Mae'r Cofnod Rhannu Gofal yn Cyflawni Gwelliannau Effeithlonrwydd Pwysig

Arbedwyd 30 munud fesul mewngofnodi yn cael gwybodaeth gofal cymdeithasol.

Ar gyfraddau defnydd presennol:

- Rhyddhawyd 46 wythnos waith y mis i'w haildefnyddio ar draws gofal cymdeithasol
- £384k y flwyddyn o gapasiti wedi'i ryddhau
- Lle i dyfu wrth i wybodaeth am LLR CR gynyddu



The Share Care Record Delivers Important Efficiency Improvements

30 minutes per login saved obtaining information in social care

At current usage rates:

- 46 working weeks a month freed up to reuse across social care
- £384k per annum capacity freed up
- Scope to grow as information on LLR CR increases



Ond mae llawer mwy / But there is much more....

So far, which of these benefits have you experienced by using the LLR CR?

Efficiency

84%



Time saved phoning and emailing that I can reuse

39%



Using fewer resources e.g. avoiding duplicate referrals

44%



Quicker end to end processes, enabling quicker care

46%



Better collaboration

56%



Improved my working day

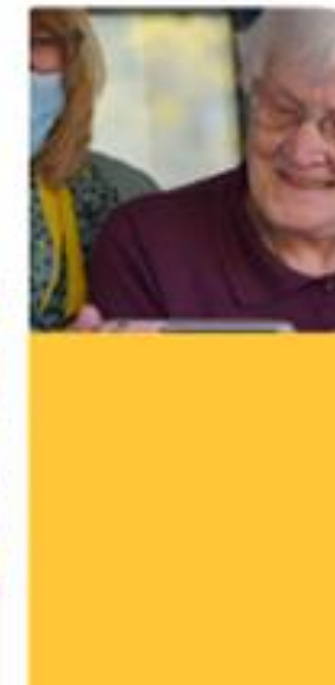
41%



Better experience for people using services

Outcomes

52%



Better assessment and care decisions

16%



More equal care

23%



Safer care

Experience

“Mewn cyfarfodydd aml-ddisgyblaethol, gallwn ni i gyd weld yr un wybodaeth graidd, fel y gallwn ni i gyd ddefnyddio ein hamser yn fwy effeithiol i gefnogi pobl.”

“Mae LLR Care Record yn rhyddhau eich amser i'ch galluogi i ddatrys problemau. Mae'n rhyddhau'ch meddwl ychydig yn fwy i'ch galluogi chi i feddwl amdano mewn gwirionedd. Mae'r person rydych chi'n gweithio gydag ef yn cael canlyniad llawer gwell.”

“Hefyd does dim rhaid i bobl ailadrodd eu stori fel roedden nhw'n arfer gwneud. Gallaf weld beth sydd wedi bod yn digwydd, felly gallwn ddefnyddio ein hamser gyda'n gilydd i symud pethau ymlaen.”

“Os oedd rhywun yr oeddem yn mynd i ymweld ag ef yn yr ysbyty, gallwn aildrefnu'r ymweliad hwnnw.”

“Os bu farw rhywun yn anffodus, gallaf wneud yn siŵr bod ein cyswllt nesaf â'r teulu yn sensitif i hyn.”

“In multi-disciplinary meetings, we can all see the same core information, so we can all use our time more effectively to support people.”

“LLR Care Record frees your time up to allow you to do the problem-solving. It frees your mind a little bit more to allow you to actually think about it. The person you are working with gets a much better outcome.”

“People also don't have to repeat their story the way they used to. I can see what's been happening, so we can use our time together to move things forward.”

“If someone we were going to visit is in hospital, we can reschedule that visit.”

“If someone has sadly passed away, I can make sure that our next contact with the family is sensitive to this.”



Diolch
Thank You

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